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Technician in Datacentre Solutions

Description

For one of its clients – a global leader in the production of electrical devices and sales of related services – Artemys is looking for a **Technician in Datacentre Solutions**, who will be responsible for maintaining, retrofitting, and providing technical support to company clients for all company's Uninterruptible Power Supply (UPS) products and solutions.

Location: Flemish Brabant

Responsibilities

As a **Technician in Datacentre Solutions**, you will be part of the company's division that provides data centre solutions and a wide range of **Uninterruptible Power Supply (UPS)** products and services.

Key responsibilities:

- Instal, inspect, maintain, troubleshoot, and repair client equipment within the range of Uninterruptible Power Supply (UPS) products and solutions
- Provide clients with technical details about operation and maintenance of UPS equipment; advise clients on best practice, new services, and upgrading possibilities
- Provide technical instructions and guidance to new and less experienced colleagues technicians
- Test circuits and equipment using various tools and machines (computers, software, workstations, circuit diagram, etc.); perform warranty and recall work
- Analyse malfunctions in equipment and interpret maintenance manuals, using knowledge of systems and electronics to isolate and correct issues
- Provide customer service; respond to emergency calls and be available for interventions
- Maintain service equipment, tools, and documentation
- Perform start-up/commissioning on equipment across the product portfolio; perform preventive, scheduled and unscheduled maintenance on equipment
- Perform basic audits of clients' electrical systems and equipment
- Participate in site visits, evaluating technical and professional performance; at the same time, look for other business opportunities outside the current scope of work and indicate them to the sales team
- Communicate regularly with Planning Coordinator for smooth execution of interventions

In addition, your responsibilities will include:

- Identifying sales opportunities and presenting them to sales teams
- Developing innovative solutions for more complex technical problems that arise during start-up
- Researching, evaluating, and recommending new products or equipment upgrades that will meet client needs
- Documenting all required information for each site (prepare technical report)
- Making sure that signature from the client is obtained for acceptance upon the

Employment Type

Full-time

Duration of employment

CDI

Industry

Energy and automation

Job Location

Flemish Brabant

Date posted

21 June 2022

Valid through

17.08.2022

execution of the on-site work

- Providing daily and accurate time and expense for each client intervention
- Properly documenting, labelling, and returning all defective parts used in the repair of equipment to the designated disposal/repair location
- Escalating to FS technical expert when unable to solve a technical issue

Qualifications

Technical skills and experience:

- Relevant degree in electronics / electricity / mechanics
- At least 1 year of related experience, or 4-5 years equivalent experience in a related field, or equivalent combinations of education and experience
- Fluency in Dutch; knowledge of French and English is considered a plus
- High level of technical knowledge of electronic/electrical component theory; knowledge of HVAC systems and application software knowledge is preferred
- Ability to read, analyse, and interpret general business procedures, professional documents, technical procedures, and governmental regulations
- Ability to write reports and procedure manuals; to effectively present information and respond to questions from groups of managers and clients
- Ability to calculate figures and amounts such as proportions, percentages, area, circumference, and volume; ability to apply concepts of algebra and geometry
- Proficient personal computer skills including electronic mail, record keeping, routine database activity, word processing, spreadsheets, graphics, etc.
- Ability to communicate effectively at various intellectual levels
- Demonstrable hands-on technical work experience required
- Relevant experience with critical systems infrastructure equipment (i.e. electrical switchgear, diesel generators, UPS systems, electrical distribution, chillers, cooling towers, air handlers, fire detection/suppression or building monitoring systems)

Other skills and abilities:

- Ability to perform duties with general direction, receiving only general guidance with respect to overall objectives
- Ability to work independently
- Operate within division policy guidelines using independent judgment in achieving assigned objectives
- Comply with all safety policies, practices, and procedures
- Participate in proactive team efforts to achieve departmental and company goals
- Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables
- Handle multiple tasks simultaneously
- Must be able to stand, walk, and sit for extended periods of time, as well as to lift and carry heavy objects up to 50 pounds
- Must have a valid driver's license

Job Benefits

A permanent contract with an attractive gross salary, fringe benefits (insurance, representation costs, meal vouchers...), company car and bonus system