https://www.artemys.be/job/field-technician-industrial-technologies/

Field Technician – Industrial Technologies

Hiring organization
Artemys

Employment Type
Full-time

Duration of employment
Unspecified

Industry
Industrial Electricity

Job Location
Brussels, Antwerp, Hasselt, Flemish Brabant

Date posted
4 August 2025

Description

For one of our clients – a leading global manufacturer of electric devices, with a strong commitment to sustainability and digital energy management transition – we are looking for a **Field Technician – Industrial Technologies**, who will be responsible for installing, inspecting, commissioning, maintaining, troubleshooting, and repairing medium-voltage switchgear products and components.

Location: **Flemish Brabant**

Responsibilities

As a **Field Technician – Industrial Technologies**, you will have a hands-on field role, and you will be in charge of installing, troubleshooting, commissioning, maintaining, retrofitting, and repairing **medium and low voltage** switchgear equipment and components installed at client sites, in diverse technical and technological environments, including the industrial and high-tech sectors. You will provide full technical support to the clients as well. And most importantly, you will be continuously trained, both through numerous online courses and on the job.

Key tasks:

• Attend and follow multiple training sessions designed to help you gradually assume and perform your tasks within your hands-on role as a field technician
• At the same time, continuously upskill in order to be able to provide technical support and educate clients on products and services offered
• Develop and maintain a broad understanding of the company's product and service offering
• Perform installation, inspection, commissioning, troubleshooting, and repairs across the medium-voltage and low-voltage product range
• Perform preventive and corrective, both scheduled and unscheduled, maintenance on the equipment
• Perform basic audits of clients' electrical equipment and systems, as well as technical tests, adjustments, and diagnostics
• Perform your work independently or within a team, according to your level of experience; depending on the level of complexity of the intervention, you will always have the support of a product specialist or a more senior field specialist to help you upskill or assist in resolving a possible technical issue
• Analyse malfunctions in equipment and interpret maintenance manuals, using knowledge of systems and electronics to isolate and correct issues
• Advise clients on best practices, new services, and upgrade opportunities, as well as on possible issues and ways to solve them efficiently
• Communicate regularly with the Planning Coordinator for the smooth execution of interventions
• Provide timely reports and perform administrative tasks as required
• When possible and depending on the client's needs, identify sales opportunities and submit them to sales teams
• Respect and implement all relevant quality and safety measures, policies and guidelines, always putting security first

Qualifications

• Relevant degree in electronics / electricity / mechanics
• Fluency in Dutch; basic knowledge of French, or willingness to learn it; knowledge of English is a plus
• Verifiable hands-on technical work experience required
• A good feel for electricity and possibly industrial components; a strong technical base in medium-voltage electrical products and solutions will be a plus
• Proficient personal computer skills
• Client focus and ability to communicate effectively
• Ability to work independently, as well as in a team
• Ability to comply with all safety policies, practices, and procedures
• Excellent troubleshooting mindset
• Willingness to learn and be trained continuously, invest in personal development in the long term, grow and evolve within the company

Job Benefits

• A permanent, full-time employment contract
• A competitive compensation package with a range of benefits: attractive fixed salary, company car, bonus system, insurance, company phone, monthly fixed expenses,…
• Continuous technical training on a medium voltage range of products and solutions
• Continuous learning and development opportunities – access to internal L&D programmes, learning on the spot, as well as through online training sessions
• Continuous technical help and support from your colleagues, technical specialists
• An opportunity to grow professionally in a company culture that encourages performance and cooperation