https://www.artemys.be/job/field-technician-electromechanics-2/

Field Technician – Electromechanics (Limburg) [CLOSED]

Hiring organization
Artemys

Duration of employment
Unspecified

Industry
Energy and automation

Job Location
Limburg

Date posted
17 October 2023

Valid through
29.02.2024

Description

For one of its clients – an international player engaged in the manufacture of electrical devices and sales of related services, who is willing to generate business growth in Belgium – Artemys is looking for a **Field Technician – Electromechanics**, who will be responsible for installing, inspecting, maintaining, troubleshooting and repairing client equipment within the **medium-voltage product range**.

Location: **Limburg**

Responsibilities

As a **Field Technician – Electromechanics**, you will be in charge of installing, maintaining, retrofitting, and repairing industrial components – **medium-voltage electrical switchgear**, as well as providing technical support to company clients. You will be working mainly in your own region and be open to continuous learning and development.

Key responsibilities:

• Advise clients on best practices, new services and upgrade opportunities; provide them with technical instructions about the operation and maintenance of **medium-voltage products and solutions**
• Provide technical instructions and guidance to new and less experienced colleagues field technicians
• Perform warranty and recall work; test circuits and equipment using various tools and machines such as computers, software, workstations, circuit diagram, etc.
• Analyse malfunctions in equipment and interpret maintenance manuals, using knowledge of systems and electronics to isolate and correct issues
• Provide outstanding customer service; respond to emergency calls and be available for intervention
• Maintain service equipment, tools, and documentation
• Identify sales opportunities and submit them to sales teams
• Perform start-up/commissioning on equipment across the **medium-voltage product portfolio**, including **electrical cabinets**; perform preventive, scheduled and unscheduled maintenance on equipment
• Perform basic audits of clients' electrical systems and equipment
• Document all required information for each site (technical report)
• Get a signature from the client for acceptance after the execution of the on-site work
• Provide daily and accurate time and expense for each client intervention
• Properly document, label, and return all defective parts used in the repair of equipment to the designated disposal/repair location
• Develop innovative solutions to more complex technical problems that arise during start-up
• Research, evaluate, and recommend new products or equipment upgrades that will meet customer needs
• Participate in site visits, evaluating technical and professional performance; at the

same time, look for other business opportunities outside the current scope of work and indicate them to the sales team
• Communicate regularly with the Planning Coordinator for the smooth execution of interventions
• Escalate to FS technical expert when unable to solve a technical issue
• Perform other duties as required

Qualifications

Technical skills and experience:

• Relevant degree in electronics / electricity / mechanics
• Fluency in **Dutch** and good knowledge of **French**; knowledge of English is considered a plus
• A good feel for electricity and possibly industrial components; a strong technical base in **medium-voltage electrical products and solutions** will be a plus
• Ability to read, analyse, and interpret general business procedures, professional documents, technical procedures, and governmental regulations
• Ability to write reports and procedure manuals; to effectively present information and respond to questions from groups of managers and clients
• Ability to calculate figures and amounts such as proportions, percentages, area, circumference, and volume; ability to apply concepts of algebra and geometry
• Proficient personal computer skills including electronic mail, record keeping, routine database activity, word processing, spreadsheets, graphics, etc.
• Ability to communicate effectively at various intellectual levels
• Familiarization in preparing Methods of Procedures (MOPs); adherence to the strict guidelines of the approved MOPs
• Verifiable hands-on technical work experience required
• Certification needed according to the Business and Country where he is operating
• Customer focus and ability to work alone and/or in shifts

Other skills and abilities:

• Must be able to perform duties with general direction, receiving only general guidance with respect to overall objectives. Usually works independently of other team members
• Must operate within division policy guidelines using independent judgment in achieving assigned objectives
• Must comply with all safety policies, practices, and procedures
• Participate in proactive team efforts to achieve departmental and company goals
• Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables
• Handle multiple tasks simultaneously
• Must have a valid driver\'s license

Job Benefits

• A permanent, full-time employment contract
• A competitive compensation package with a range of benefits: attractive fixed salary, company car, bonus system, insurance, company phone, monthly fixed expenses,…
• Continuous technical training on a medium voltage range of products and solutions
• Continuous learning and development opportunities – access to internal L&D programmes, learning on the spot, as well as through online training sessions