https://www.artemys.be/job/field-service-engineer-electrification-and-automation/

Field Service Engineer – Electrification and Automation

Hiring organization
Artemys

Employment Type
Full-time

Duration of employment
Unspecified

Industry
Energy and automation

Job Location
Ghent, Flemish Region

Date posted
23 February 2026

Valid through
30.06.2026

Description

On behalf of our client **Siemens**, a global leader in electricity distribution, actively committed to sustainable and responsible energy consumption, we are looking for a **Field Service Engineer** within the **Electrification and Automation** team, for project study and commissioning, maintenance activities, customer troubleshooting, audits, and training.

Location: **Ghent**

Responsibilities

Siemens is a leading multinational technology conglomerate, specialising in industrial automation, building automation, electrification, and digitalization. Siemens is also a global market leader in industrial automation and industrial software, driving innovation across multiple sectors.

Siemens supports its clients in the energy transition and provides a comprehensive portfolio of products and solutions for the intelligent and flexible power grid infrastructure – systems that electricity producers, grid operators, and industrial companies rely on to ensure a reliable and sustainable energy supply.

Siemens is now seeking a **Field Service Engineer** to join the **Electrification and Automation** team, whose activities mainly include low and medium-voltage switchboards and protection systems.

As a **Field Service Engineer**, you will initially work side by side with experienced engineers and field service technicians to learn the job and get to know the products in depth. Later on, you will have a hands-on field role, and you will be in charge of installing, troubleshooting, commissioning, maintaining, retrofitting, and repairing **medium and low-voltage** switchgear equipment and components installed in diverse technical and technological environments (including the industrial and high-tech sectors). You will provide full technical support to the clients as well. Most importantly, you will be continuously trained through numerous online courses and on-the-job.

Key responsibilities:

• Attend and follow multiple training sessions designed to help you gradually assume and perform your tasks within your hands-on role as a field technician
• At the same time, continuously upskill in order to be able to provide technical support and educate clients on products and services offered
• Develop and maintain a broad understanding of the company's product and service offering
• Perform installation, inspection, commissioning, troubleshooting, and repairs across the medium-voltage and low-voltage product range
• Perform preventive and corrective, both scheduled and unscheduled, maintenance on the equipment
• Perform basic audits of clients' electrical equipment and systems, as well as

technical tests, adjustments, and diagnostics
• Perform your work independently or within a team, according to your level of experience; depending on the level of complexity of the intervention, you will always have the support of a product specialist or a more senior field specialist to help you upskill or assist in resolving a possible technical issue
• Analyse malfunctions in equipment and interpret maintenance manuals, using knowledge of systems and electronics to isolate and correct issues
• Advise clients on best practices, new services, and upgrade opportunities, as well as on possible issues and ways to solve them efficiently
• Communicate regularly with the Planning Coordinator for the smooth execution of interventions
• Provide timely reports and perform administrative tasks as required
• Respect and implement all relevant quality and safety measures, policies and guidelines, always putting security first

Qualifications
• Relevant technical degree in **electricity** / **electronics** / **mechanics**
• Verifiable hands-on technical work experience, or looking forward to learning and actively expanding your knowledge of and experience in electrical engineering
• A good feel for electricity and possibly industrial components; a strong technical base in medium-voltage electrical products and solutions will be a plus
• Client focus and ability to communicate effectively
• Ability to comply with all safety policies, practices, and procedures
• Analytical and troubleshooting mindset
• Ability to work independently, as well as in a team
• Fluency in **Dutch or French**, and at least a basic knowledge of the other language; knowledge of **English** is a plus
• Willingness to learn and be trained continuously, invest in personal development in the long term, grow and evolve within the company

Job Benefits
• A permanent full-time employment contract
• A competitive compensation package, including fixed salary, company car, insurances, meal vouchers,…
• Continuous learning and development opportunities: access to internal L&D programmes, learning on the spot and through online training sessions, including technical training on the medium-voltage range of products and solutions
• Continuous technical help and support from your colleagues, technical specialists
• An opportunity to work and develop in an international environment that fosters diversity, employee well-being, and a pleasant working atmosphere