



<https://www.artemys.be/job/field-engineer-it-and-industrial-systems/>

Field Engineer – IT and Industrial Systems

Description

On behalf of our client, a leading global manufacturer of electrical devices and provider of related services, operating in the Netherlands and strongly committed to sustainability and digital energy management transition, Artemys is looking for a **Field Engineer – IT and Industrial Systems**, who will be responsible for the installation, upgrading and maintenance of the company's DCS and Safety Systems installed at client sites.

Location: **The Netherlands**

Responsibilities

As a **Field Engineer – IT and Industrial Systems**, you will be part of the division that provides maintenance, installation, and upgrade services to the clients who are users of computer equipment with your company's installed Distributed Control Systems (**DCS**), Programmable Logic Controllers (**PLC**), and **safety systems**. Your clients will be some of the key players in petrochemical, pharmaceutical, and food and beverage sectors.

As a **Field Engineer – IT and Industrial Systems**, you will undergo a systematic and thorough training process, including courses at the learning academy, online courses, and on-the-job training with a senior colleague, before you are trained – slowly but surely – and prepared to work independently.

Key responsibilities:

- Undergo a systematic and thorough training process, followed by working on in-house projects, and first onsite visits together with a senior engineer
- Once ready to work independently, go on the field – instal, inspect, maintain, troubleshoot, and repair client equipment within the range of DCS / safety systems
- Understand customer operations, their needs and requirements; analyse and resolve customer technical issues
- Maintain hardware/software architecture for **DCS/safety systems** in industrial production and industrial network environments
- Configure new DCS software packages, together with real-time data archiving servers, and maintain them throughout the course of the project
- Collaborate with the sales team, project engineers, and other engineers of the Service Group
- Test circuits and equipment using various tools and machines (computers, software, workstations, circuit diagram, etc.); perform warranty and recall work
- Analyse software malfunctions and interpret maintenance manuals, using IT knowledge of systems and networks to isolate and correct issues
- Provide clients with technical details about the operation and maintenance of DCS equipment; advise clients on best practices, new services, and upgrading possibilities

In addition, your daily tasks will include:

- Developing solutions for more complex IT problems that arise during start-up
- Maintaining service equipment, tools, and documentation
- Documenting all required information for each site (prepare technical report)

Hiring organization

Artemys

Employment Type

Full-time

Duration of employment

CDI

Industry

Industrial Automation

Job Location

The Randstad, Netherlands

Date posted

25 January 2024

- Providing daily and accurate time and expense for each client intervention
- Escalating to relevant technical experts when unable to solve a technical issue

Qualifications

- Relevant degree in an IT related field
- Some experience in the field is welcome
- Professional proficiency in Dutch; knowledge of English is considered a plus
- Ability to communicate effectively at various levels, both verbally and in writing
- Demonstrable hands-on experience with computer HW/SW engineering and network technology; interest in and/or experience with DCS/safety systems is a plus
- Proficient personal computer skills including electronic mail, record keeping, routine database activity, word processing, spreadsheets, graphics, etc.
- Ability to organise and carry out customer support visits to optimise their benefits while minimising intrusion into their work schedule
- Ability to accurately estimate the resources and schedule required to make customer successful
- Demonstrable interest in, or willingness to learn about serial protocols, networks, domains and servers
- Willingness to travel
- A valid B driver's license is a must

Job Benefits

- A full-time employment contract
- A competitive compensation package with a range of benefits: attractive fixed salary, company car, bonus system, insurance, monthly fixed expenses,...
- Continuous learning and development opportunities (access to internal L&D programmes, learning on the spot, as well as through online training sessions) and access to the internal mobility program
- An opportunity to contribute to sustainable growth and digital energy management transition