Field Engineer – IT and Industrial Systems (Netherlands) [CLOSED]

Description

On behalf of our client, a leading global manufacturer of electrical devices and provider of related services, operating in the Netherlands and strongly committed to sustainability and digital energy management transition, Artemys is looking for a **Field Engineer – IT and Industrial Systems**, who will be responsible for the installation, upgrading and maintenance of the company's DCS and Safety Systems installed at client sites.

Location: **The Netherlands**

Responsibilities

As a **Field Engineer – IT and Industrial Systems**, you will be part of the division that provides maintenance, installation, and upgrade services to the clients who are users of computer equipment with your company's installed Distributed Control Systems (**DCS**), Programmable Logic Controllers (**PLC**), and **safety systems**. Your clients will be some of the key players in petrochemical, pharmaceutical, and food and beverage sectors.

As a **Field Engineer – IT and Industrial Systems**, you will undergo a systematic and thorough training process, including courses at the learning academy, online courses, and on-the-job training with a senior colleague, before you are trained – slowly but surely – and prepared to work independently.

Key responsibilities:
• Undergo a systematic and thorough training process, followed by working on in-house projects, and first onsite visits together with a senior engineer
• Once ready to work independently, go on the field – instal, inspect, maintain, troubleshoot, and repair client equipment within the range of DCS / safety systems
• Understand customer operations, their needs and requirements; analyse and resolve customer technical issues
• Maintain hardware/software architecture for **DCS**/**safety systems** in industrial production and industrial network environments
• Configure new DCS software packages, together with real-time data archiving servers, and maintain them throughout the course of the project
• Collaborate with the sales team, project engineers, and other engineers of the Service Group
• Test circuits and equipment using various tools and machines (computers, software, workstations, circuit diagram, etc.); perform warranty and recall work
• Analyse software malfunctions and interpret maintenance manuals, using IT knowledge of systems and networks to isolate and correct issues
• Provide clients with technical details about the operation and maintenance of DCS equipment; advise clients on best practices, new services, and upgrading possibilities

In addition, your daily tasks will include:
• Developing solutions for more complex IT problems that arise during start-up
• Maintaining service equipment, tools, and documentation

Hiring organization
Artemys

Employment Type
Full-time

Duration of employment
CDI

Industry
Industrial Automation

Job Location
The Randstad, Netherlands

Date posted
15 April 2024

Valid through
31.10.2024

• Documenting all required information for each site (prepare technical report)
• Providing daily and accurate time and expense for each client intervention
• Escalating to relevant technical experts when unable to solve a technical issue

Qualifications
• Relevant degree in an IT related field
• Some experience in the field is welcome
• Professional proficiency in Dutch; knowledge of English is considered a plus
• Ability to communicate effectively at various levels, both verbally and in writing
• Demonstrable hands-on experience with computer HW/SW engineering and network technology; interest in and/or experience with DCS/safety systems is a plus
• Proficient personal computer skills including electronic mail, record keeping, routine database activity, word processing, spreadsheets, graphics, etc.
• Ability to organise and carry out customer support visits to optimise their benefits while minimising intrusion into their work schedule
• Ability to accurately estimate the resources and schedule required to make customer successful
• Demonstrable interest in, or willingness to learn about serial protocols, networks, domains and servers
• Willingness to travel
• A valid B driver's license is a must

Job Benefits
• A full-time employment contract
• A competitive compensation package with a range of benefits: attractive fixed salary, company car, bonus system, insurance, monthly fixed expenses,…
• Continuous learning and development opportunities (access to internal L&D programmes, learning on the spot, as well as through online training sessions) and access to the internal mobility program
• An opportunity to contribute to sustainable growth and digital energy management transition